

Introducing a new way to submit digital Extended Health Care claims

We've made it easier for you to submit receipts and other supporting documents for your claims on **mysunlife.ca**.

We've aligned our website with our mobile offerings. So you'll have more ways to send us your claims information digitally. Now you can:

- Attach receipts and other supporting documents while completing the medical claims submission process
- Attach additional documents to recently completed claims. This includes:
 - referrals
 - proof of payment
- Submit estimates and drug forms
- Submit documents requested by our Client Care Centre (CCC)

To get started, login to **mysunlife.ca**. Then follow these steps to send us your documents:



Click Submit a claim.



Go to Claims, found on the main navigation bar at the top of the page.



Click on Submit documents.



Select the type of document(s) you'd like to complete and follow the instructions to complete your submission.

What type of medical expense can I submit online?

You can claim medical expenses and services online, for the providers listed below. Just access the medical e-claims web page. Your plan may not cover all expenses listed.



Questions?

Please call Sun Life's Client Care Centre at
1-800-361-6212, Monday to Friday, 8 a.m. to 8 p.m. ET.



Providers

- Acupuncturist
- Athletic therapist
- Audiologist
- Chiroprapist
- Chiropractor
- Christian Science practitioner
- Clinical counsellor
- Dietitian (registered)
- Electrologist
- Homeopath
- Kinesiologist
- Marriage and family therapist
- Massage therapist
- Medical doctor
- Naturopath
- Nurse
- Occupational therapist
- Osteopath
- Physical rehabilitation therapist
- Physiotherapist
- Podiatrist
- Podologist
- Psychiatrist
- Psychologist
- Psychotherapist
- Shiatsu specialist
- Social worker
- Speech therapist

Institutions

- Ambulance
- Diabetic supplies
- Doctor's services
- Health care products and supplies
- Hearing aid and supplies
- Hospitalization
- Laboratory / diagnostic services
- Medical equipment
- Nursing home
- Orthopaedic supplies
- Prosthesis

Life's brighter under the sun

Group Benefits are provided by Sun Life Assurance Company of Canada, a member of the Sun Life group of companies. DS-9087-E 09-20 co-cc



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